

# **COMMUNITY BRIEFING**

<u>October 4, 2022</u> • <u>2 p.m.</u>

#### • Good afternoon, Fowler Family!

- Pam Coit delivered the briefing today
- CEO Nicole Gann is out of the office this week

#### • FOWLER UPDATES:

- Last week, Fowler was recertified as an I'm Still Here Center for Excellence in Dementia Care.
  - Member of the Hearthstone Institute were at Fowler for 3 days recertifying and provided dementia education for members of our team
  - Congratulations to the Worth team for this significant achievement
- $\circ$   $\;$  Update on the FCA flood  $\;$ 
  - Plumbing diagnostics identified an additional problem area in our pipes.
    Personal wipes were continuously clogging our pipes and flooding the first floor apartments in the C Building.
  - Last week, plumbers drilled through the floor to get to that portion of the pipe
  - The pipe has been fixed; however, personal wipes still go in the trash can– they are never flushable, though they advertise they are they will continue to cause blockage.
  - Please continue to dispose of all personal wipes in the trash can, regardless of their 'flushable' claim so we can prevent this inconvenience in the future
- o North Texas Giving Day Announcement
  - Drum Roll please...We secured our match and raised more than \$160,000!!
  - That will purchase a new 14 passenger bus and the gasoline to run it!
  - Thank you to the many residents, families and team members who contributed
- Upcoming clinic for COVID boosters
  - A new COVID booster has been developed to target the most recent variants
    - Please let your manager know if you are interested in receiving a booster at Fowler and we will schedule another COVID Booster Clinic

# UPCOMING EVENTS:

- Flu Clinic
  - 10/10 Jackson Living Center for residents and staff of Jackson Living Center, Ebby House and support service
  - PNCC already held flu clinic
  - FCA already held flu clinic
  - If you were not able to participate in a Fowler sponsored flu clinic, we encourage you to get your flu shot at CVS, Tom Thumb or your physician office
- **Tuesday, October 4 Blessing of the Animals** will be hosted by our Spiritual Life team in the following locations

- Courtyard of Fowler Christian Apartments, was this morning at 10:30am
- Courtyard of Jackson Living Center, 3pm
- All are welcome with or without your special animal friends.
- **10/11 Celebration of Life Service**, 2:30pm, Schneider Chapel celebrating the lives of 10 residents who we have lost in the past couple of months
- 10/19 Jackson Living Center New Resident Orientation
- o 10/27 Intergenerational Fall Festival, 5:30-7pm, Means Activity Center
  - Residents young and older, teammates, foster families
  - Sponsored by Lakewood Service League
- 11/10 FCA Resident Thanksgiving Luncheon
- 11/1 Juliette Fowler Communities 130<sup>th</sup> Anniversary!
- 12/15 FCA Resident Christmas C

## • NEW RESIDENT SHOUTOUT:

 Congratulations to Yensi at the Ebby House for making the honor roll this semester – your Fowler Family is so proud of your hard work and this accomplishment!

## • **RESIDENT MEMORIALS:**

 Please keep the family of Nancy Davidson and our Jackson Living Center team in your prayers. Nancy lived at JLC for 7 years and passed away on 9/26. She had a fun sense of humor and we will miss her.

## • **RESIDENT BIRTHDAYS**:

- $\circ$  10/03 Golda C. (FCA)
- 10/04 Freddy B. (FCA)
- 10/05 Charlotte H. (FCA)
- 10/06 Martha A. (FCA)
- $\circ$  10/07 Robert S. (FCA) and Peggy Ann W. (JLC)
- 10/08 Julia H. (FCA)
- 10/10 Vera H. (FCA)
- 10/11 Ruth R. (JLC)
- o 10/13 John T. (JLC)
- 10/14 Maria M. (FCA)
- o 10/15 Melvin S. (FCA) & Juana P. (FCA)
- 10/16 Preddy P. (FCA)

# • **<u>RESIDENT MOVE-IN ANNIVERSARIES</u>**:

- 1 year Paul P. (FCA)
- 1 year Bob T. (JLC)
- 3 years Eddie M. (FCA), Merry F. (FCA)
- 4 years Jeanine W. (JLC)
- 6 years Amelia K. (JLC)
- 6 years Rosalind L. (FCA)
- 7 years Diana P. (FCA)
- TEAMMATE TUESDAY Erin Mason, Director of Human Resources
  - Wishing a happy birthday to Jessica Gonzalez and Gena Martinez! They both had a birthday on Oct 1.

- Marion Hamptons birthday was yesterday, October 3. Happy birthday, Marion!
- Happy birthday to Soul Chikopa! Today is Soul's birthday.
- Happy birthday to Marci Penney tomorrow, October 5!
- Wishing a happy birthday to Sylvia Castaneda on October 7!
- Debbie Bolden's birthday is Oct 11. Happy birthday, Debbie!
- Wishing a happy birthday to Seychelle Jackson. Her birthday is October 12.
- Happy 10-year anniversary, Hector Aguilar! His anniversary was yesterday, Oct 3.
- Linda Solis's 2-year anniversary is on Oct 12. Happy anniversary, Linda!

#### • Welcome to the following new teammates:

- Jarmie Boykai, C.N.A.
- Krystal Williams, Receptionist
- Addison Foriest, Business Office Assistant
- Beverly Jones, Cook
- Maria Lozano, Housekeeper

## o <u>Teammate Shoutouts</u>

- Congratulations to Deborah Brown! Deborah was promoted to Service Coordinator at FCA. Previously Deborah has served as Business Office Specialist and before that she served as Courtesy Patrol at JLC. Way to go in your career growth at Juliette Fowler Communities, Deborah!
- Shout out to Dwight Ausbrooks. A resident shared: "Dwight called me Wednesday morning for my flu shot and I told him I was waiting on an ambulance to take me to the ER as my doctor had instructed me to do. Within 3 minutes Dwight was at my apt and waited there with me until the ambulance came. I stayed in the hospital for 5 days with Asthma and pneumonia and am home resting and doing well now. I love Fowler my forever home. The staff really care and have high regard for our health and wellbeing. Their doors are always open. I love volunteering in the AB building and our work in the back porch flower beds are so pleasant to sit and relax. Again, thank you team for everything and special thanks to Dwight.
- During our recent phone outage last week, Lisa McKey and Janette Boutte'-Jackson Living Center teammates- were our onsite reps who tried to reboot the phone system – physically opened and closed the gates and put signs on all the call boxes outside our gates alerting late night visitors to call the JLC cell phone should they need to gain entry. They called all the neighborhood nurse hubs when the phones began working at 4am. Thank you thank you thank you Lisa and Janette!!!
- A shout out to Armen, Michael, Brandon, and the entire facilities team for helping us out when we were experiencing plumbing leaks at FCA! You guys' help was crucial during this time.
- BENEFIT RENEWAL FOR TEAM MEMBERS: Health Insurance, Dental, Vision, Life Insurance
  - Please make your appointment for next Wednesday, Thursday or Friday to see one of the benefit specialists visiting us. You will find flyers posted near time

clocks, breakrooms and in various other locations with a QR code. You can use the QR code, call the phone number or go to the website listed on the flyer to set up an appointment beginning tomorrow. **Every benefit eligible teammate will need to complete this even if you do not wish to make changes.** 

# • DIVERSITY, EQUITY AND INCLUSION SHARED STORY – Erin Mason

- Mark your calendars to observe World Mental Health Day on October 10<sup>th</sup>! This annual observance began in 1992 at the initiative of the World Federation of Mental Health, an organization that advocates for and supports mental health awareness in more than 90 countries. This year's theme, 'Make Mental Health and Well-Being for All a Global Priority' provides an opportunity to revitalize our efforts to improve and expand mental health services and funding, especially in low and middle-income countries where supply is short and inadequate. This international day of awareness and action encourages everyone, including governments, employers, and people affected by mental health conditions to come together and make sure mental health is a priority and services are accessible to all.
- Here are some ideas of how you can honor and celebrate World Mental Health Day:
  - Expand your knowledge by reading books or articles about mental health.
  - Learn more about your own mental health. Seeking professional help, journaling, or connecting with a loved one who may also have experience with a certain mental health condition, can be very empowering and important steps to caring for yourself!
  - Share mental health resources with others.
  - Volunteer your time and talents or donate to support a mental health organization.
  - Contact your elected officials to urge them to make mental health a priority.
  - Share your story and experiences with others to help spread awareness.

By doing any of these things, you will make the world a better place!

#### Resources:

- 1. www.who.int/campaigns/world-mental-health-day/2022
- 2. www.un.org/en/healthy-workforce/world-mental-health-day
- 3. <u>www.worldmentalhealthday.com/about/</u>
- 4. www.goodgood.co/articles/world-mental-health-day
- <u>PRAYER Reverend Venessa Harmel</u>
- Make it a great day on purpose!

COVID-19 Mental Health Support Line 24 hours a day, 7 days a week toll-free at 833-986-1919