



COMMUNITY CONNECTION

August 17, 2021 • 2:00 p.m. • Channel 6

The Community Connection is a weekly community-wide update broadcast via Channel 6 intended for staff and residents.

- **Good afternoon Fowler Family!**
- **COVID UPDATE:**
 - Yesterday Dallas County reported 893 new cases from last Friday
 - The weekend numbers have not been reported yet
 - Hospitals across North Texas are continuing to experience the fourth surge of the COVID-19 pandemic.
 - The DFW Hospital Council is reporting that 45% of the adult ICU bed patients have COVID
 - The majority of COVID patients are not vaccinated
 - There are currently 16 staffed adult ICU beds available in Dallas and 4 children's beds
 - The number of deaths across Texas is mirroring the rise in hospitalization with more than 50% under the age of 60 and most unvaccinated
 - It was recently announced, that scientific leaders, including the Alzheimer's Association and representatives from nearly 40 countries, are part of an international, multidisciplinary group collecting and evaluating the long-term consequences of COVID-19 on the central nervous system
 - New data points to disturbing trends showing COVID-19 infections leading to lasting cognitive impairment and even Alzheimer's symptoms
 - We have heard of Long Haulers who continue to suffer from the affects of COVID months after their initial diagnosis
 - Now, data is suggesting there could be an impact on our brain and cognitive function
 - Our most effective weapons against COVID remain vaccines and masks
 - We must remain vigilant in wearing a mask, washing our hands and getting vaccinated
 - All staff and visitors must wear masks regardless of vaccination status
 - We continue to encourage all residents and staff to be vaccinated – we are concerned for your safety and the safety of your loved ones, and it is our responsibility to provide the best opportunity for quality of life for our residents
 - The vaccine continues to be the best protection from serious illness
 - As one emergency room doctor stated, "My hospital is filled with critically ill unvaccinated patients with COVID; my hospital is not filled with people because they took the vaccine."

- **FOWLER UPDATES:**

- Last week, Fowler had two new incidents of COVID
 - A resident in PNCC assisted living tested positive on Friday through routine testing. That resident has been transitioned to a COVID skilled nursing community for care as Fowler is unable to provide the staffing or space for this care
 - A staff member in support services in the Administration Center tested positive on Thursday and is recovering in quarantine at home
- As a result of the positive cases in PNCC, the state surveyors came in yesterday
 - Thank you to our environmental services team for your shining examples of infection control excellence!
 - The members of our team were quizzed about the way they clean rooms, and the usage and effectiveness of their cleaners
 - The surveyors were very thorough, and our team was prepared!
- Community-wide it is imperative that we maintain the strict protocol of screening in at the designated entrance of each building
 - Our team members at the front desks are our gate keepers – Gate Keepers do not let anyone in the door who has not been screened and temperatures taken – you have the authority to enforce screening and masking
 - Team, you must log your screening and temperature every day. The surveyors at PNCC compared our screening tool to our attendance records
 - At Jackson and FCA, family members and visitors should not be walking in an alternative entrances using resident access fobs
 - For the protection of all residents and staff, family members and visitors must comply with our COVID protocols of screening and masks
- To help with this, a visitor management system will be implemented within the month
 - We have invested in the Accushield system which will provide screening, take temps and provide a name badge to all visitors
 - Additional communication and training will be provided
 - It will be the responsibility of all of us to make sure all visitors and vendors are properly screened and badged

- **FOWLER UPDATES:**

- In Jackson Living Center, three social centers have been setup to provide opportunities for residents to gather:
 - The puzzle table is back in the room by the front desk
 - Brain games are in the library
 - Coloring station has been setup by the dining room
- Teammates must stay current with Relias – we also have a Cyber Defense training you must also take to protect our computer systems from hackers
- Last week we shared that Fowler Christian Apartments was having its Management Occupancy Review (MOR) on Wednesday.

- We are thrilled to report that our team received high verbal praise from the Compliance Specialist who examined records, work order logs, waiting lists, staff training procedures, our relationships with our residents and so much more
 - This review is just another example of the Fowler spirit and dedication of our teammates. Shoutout to the FCA team for making this outcome possible! Without everyone at FCA doing their part, this just wouldn't be possible
 - We will receive our official score in 2-3 weeks
 - Today the City of Dallas was on site doing an inspection of FCA 3 – another successful inspection and more kudos and high marks
 - Last Friday, new Dallas City Council members Paul Ridley and Jesse Murano toured Fowler with Nicole. Fowler uniquely sits in two city council district - Districts 2 and 14. They learned a lot and we look forward to working with them in serving our neighborhood
 - This week we welcomed two new team members to the Fowler Family:
 - Scott Martinez has joined the team as Chief Financial Officer and will have oversight of the accounting functions, budgets and our financial strategy. Scott has a bachelor's and master's degree in finance from Texas Tech University. Scott's healthcare experience includes Texas Children's Hospital in Houston and Scottish Rite Hospital in Dallas. Scott and his wife Erin live in the neighborhood and are expecting their first child in a few weeks.
 - Monesha Beckett joins the Fowler team as Staff Accountant. Monesha is a Dallas native and has a finance degree from the University of Texas in Arlington. She most recently worked at Methodist Rehab Hospital. Monesha has two daughters, and she loves to garden!
 - We are thrilled to have these two professionals join our team
 - Today we learned that Juliette Fowler Communities has been named one of the best memory care communities in Dallas by memorycare.com
 - We are thrilled to be recognized for the work we do in this area
 - Our community was selected for our breadth of programming, our engagement with residents and families, our utilization of experts, and our testimonials and reviews
 - Reviews and testimonials play a big part of how people choose a senior community or rehab center
 - Please consider providing a positive review for Fowler on our Facebook page, Yelp and Google
- **RESIDENT BIRTHDAYS**
 - No PNCC or JLC birthdays
 - 8/19 – Lourise (FCA)
 - 8/20 – Luis (FCA)
 - 8/22 – Ann (FCA)
 - 8/23 – Liane (FCA)
- **RESIDENT MOVE-IN ANNIVERSARIES:**
 - No PNCC, JLC, or FCA Anniversaries
- **TEAMMATE TUESDAY!**
 - No teammate birthdays this week.
 - Angeline Silkowski celebrates 7 years with Fowler on the 20th. Happy anniversary, Angeline!

- Shout out to Gary Willis! The FCA floors were so clean that the inspector thought they were new! Way to pursue excellence!
- Shoutout to San Shelley for her leadership for the excellent outcome for the MOR Review! Way to strive for excellence.
- Shout out to Dwight, Jeana and Malena as well as other teammates at FCA. A resident, who recently went through a very difficult situation, expressed her gratitude to you for helping her through her loss and difficult ordeal. You all made such a huge Difference!
- **Make it a great day on purpose!**

COVID Hotline: Phone: 214-515-7184 • Spanish Speaking Line: 214-515-1385

Email: Covid19info@fowlercommunities.org

COVID-19 Mental Health Support Line 24 hours a day, 7 days a week toll-free at 833-986-1919