

# COMMUNITY CONNECTION

June 1, 2021 • 2:00 p.m.

The COVID Briefing has now transitioned to a weekly COMMUNITY CONNECTION and will continue to provide information of interest to the Fowler Family. We hope you will prioritize Tuesday at 2pm and tune in to Channel 6 as a time of connection, community, and communication.

- Good afternoon Fowler Family!
- FOWLER UPDATES:
  - o Health and Human Services has provided no additional updates to our COVID protocols
  - If you are vaccinated, you do not need to wear a mask outdoors or in Jackson Living Center
    - Jackson Living Center achieved 100% vaccination
    - FCA IL achieved 69% vaccination; this is important to consider when choosing whether to wear a mask or not – 1/3 residents has not been vaccinated in FCA
    - Our licensed areas both FCA assisted living and PNCC still requires masks
  - FCA will resume pre-COVID schedule for grocery store runs in June
    - We will no longer be running the early morning Tuesday and Thursday grocery store transportation service for FCA residents
    - Grocery store transportation will return to Fridays see the bulletin board in your building for details
    - As a refresher and for our new residents:
      - Each Friday is a different grocery store
      - Each building has an assigned pickup time, starting at 8:30am
  - We are getting rave reviews for our new salon stylists
    - Continue to work with the front desk of your building to get your appointments as our Salon manager is juggling the days, times, and number of stylists so that we can get caught up
    - We are working on a payment system, easy to follow directions to book an appointment and a final schedule and will provide all as soon as those details are finalized – meanwhile, we just wanted to get this started for you!
    - The new manager also has a connection for a manicurist and massage therapist so those services may be available soon
  - On Friday June 11, Gentry will be leading an all-day training for I'm Still Here in the Chapel. All team members are encouraged to attend.
    - For new team members, it will be the first time you have gone through this training. For others, it is a reboot training. Please confirm this training opportunity with your manager as everyone cannot be in training at the same time.

- I'm Still Here encourages engagement and supports quality of life it is our philosophy of care and can be modified for all areas of living.
- While the full breadth of this program is contained in our Worth Memory Care Neighborhood, the engagement concepts permeate our culture:
  - Everyone is an individual
  - Everyone has purpose
  - Creativity lies within all of us
  - Learning is essential
- The Worth Team will be working towards their recertification in July; meanwhile the rest of us will continue the vision to hardwire the I'm Still Here concepts throughout all of Fowler
- Fowler has been named a finalist in the COVID Resiliency category for D CEO Magazine and Communities Foundation of Texas' Nonprofit and Corporate Awards of the Year
  - The other finalists for this category are the Dallas Symphony Orchestra, SPCA and Sharing Life Community Outreach.
  - The winners will be announced in July and all finalists will be featured in the August issue of D CEO!
- We have a wonderful announcement:
  - Sanurette Shelley has been named the manager of Fowler Christian Apartments
    - In April we announced that Sanurette had accepted the position of Service Coordinator at FCA
    - Shortly after, the decision was made to move forward with the creation of a new position that would oversee the daily operations and staff for FCA which would then allow Billie Collins, Chief Housing Officer, to focus on the growth of our organization
    - Sanurette applied for the new position and we learned some things in that interview that we did not know!
    - We knew that San had been a part of the Fowler family for 15 years, starting with our Children Youth and Family Services program. When we sunset that program, San accepted an available position as Administrative Assistant at FCA so that she could stay here as she believed so strongly in our mission. We knew San had completed her undergraduate degree and was about to complete her Masters.
    - What we did not know was that prior to coming to Fowler, San had managed 24 people and had oversight of daily operations in that prior position!
    - Understanding San's aspirations and desires helped us to promote from within
    - It so amazing to find out how much talent we have at Fowler
    - San's "Can Do" mindset, will serve her well in this newest position and we are excited to see her grow and demonstrate skills that will make

her successful in her new position. San has a fierce love of people and has touched so many lives in her tenure at Fowler. San is beloved and trusted by her teammates, the residents, and family members and will continue to shine as our FCA Manager

#### • **RESIDENT BIRTHDAYS!**

- 6/1 George (FCA)
- 6/3 Camille (FCA) & Richard (JLC)
- o 6/5 Maple (FCA), Ann (JLC), Stacy (JLC), Rae Ann (PNCC)
- o 6/6 Jane (JLC)

### <u>RESIDENT MOVE-IN ANNIVERSARIES</u>:

- 1 Year Maple (FCA)
- 2 Years Lourise (FCA) & Charmaine (PNCC)
- 3 Years Jackie & Freddy (FCA)
- 4 Years- Norma (FCA), Leona (PNCC), Howard (PNCC)
- 5 Years- Jayne (JLC)
- o 6 Years- Kyle (PNCC)
- 10 Years Betty (FCA)

### • SPECIAL ANNOUNCEMENTS:

- JLC residents, John and Frances M, are celebrating their 72<sup>nd</sup> anniversary! They have 4 children, 12 grandchildren and 15 grandchildren
- Two of our talented artists have competed in the Art for the Ages art contest and both won – Mary F and Diana P!

## • TEAMMATE TUESDAY!

- Happy birthday Laura Deiterman! Laura's birthday was on May 30.
- Happy 9-year anniversary to Dora Lara! Dora's anniversary was on May 30.
- Isabel Mares 1-year anniversary is on June 5. Happy anniversary, Isabel!
- Venessa sent a shout out for Leticia. Ve shared during communion Leticia assists by following around with a small trash can for everyone to throw their communion cup in. Thank you for loving people and making a difference, Leticia!
- Marion sent a shout out to Beverly McKinney and William Deiterman. Someone misread the schedule and William and Beverly took the initiative to working on Carroll last night with smiles on their faces. Way to pursue excellence and make a difference Beverly and William!
- A big Fowler welcome to Ingrid Beltan. Ingrid is our newest team member who joined us last Thursday to serve as a weekend receptionist at Jackson. Ingrid serves as a Human Resources Business Partner during the week at Carlisle Construction Materials. Prior to serving there, Ingrid served at Saputo Cheese as a H.R. Coordinator. Welcome to the team, Ingrid!
- Make it a great day on purpose!

All COVID Updates are posted on our website – www.fowlercommunities.org/covid19/ COVID Hotline: Phone: 214-515-7184 • Spanish Speaking Line: 214-515-1385 Email: Covid19info@fowlercommunities.org COVID-19 Mental Health Support Line 24 hours a day, 7 days a week toll-free at 833-986-1919