



COMMUNITY CONNECTION

May 25, 2021 • 2:00 p.m.

The COVID Briefing has now transitioned to a weekly **COMMUNITY CONNECTION** and will continue to provide information of interest to the Fowler Family. We hope you will prioritize Tuesday at 2pm and tune in to Channel 6 as a time of connection, community, and communication.

- **Good afternoon Fowler Family!**
- **COVID UPDATE:**
 - Yesterday Dallas County reported 200 new cases.
 - Dallas County Health and Human Services Director Dr. Phil Huang stated yesterday that victory over COVID is within reach.
 - “It's certainly still too early to totally declare victory, but we're moving in the right direction”
- **FOWLER UPDATES:**
 - We have no new updates to our protocols at Fowler; we continue to monitor the guidelines provided by Texas Health and Human Services which guides our policies at Fowler
 - WOO HOO for a great concert on Saturday – if you missed the concert, you can watch it on Facebook
 - Grateful for board members who make special things happen for our residents
 - This concert was sponsored by Carol and Mike Maxwell and we hope this is the first of many high-quality performances
 - The lead singer, Rebecca was a sorority sister of Carol’s at TCU and those in person at the concert included other friends – so we hosted a mini-reunion as well
 - Great way to introduce Fowler to new friends
 - Reminder to PNCC team – visitors to PNCC do not check in at the Administration Center; they should go directly to the Eastside entrance at PNCC to be screened. We have had several family members, including those moving in loved ones, show up at the Admin Building and we want to make sure we are not creating a frustrating experience for our families.
 - Update on Salon Services:
 - We have secured a new salon partner and they will begin this week in Jackson Living Center!
 - Our new partner has exclusively worked in senior living communities and has a reputation for quality services
 - We are thrilled to be bringing back this service to you and appreciate your patience as we worked through these transitions and overcome the drought created by COVID
 - The new salon schedule:

- PNCC: Tuesday and Friday
 - JLC: Thursday and Saturday
 - FCA: Wednesday
- We will have two stylists at this time
 - Shelia will work Wednesday and Saturday
 - Jenny will work Tuesday, Thursday, and Friday
- Your manager will provide you with phone numbers to book your appointments directly with your stylist
- We have announced the addition of new leaders at Fowler over the past couple of weeks and this has been accompanied with structure changes
 - We have been taking steps to create a single community instead of separate communities on shared land – we are all Juliette Fowler Communities
 - Some of you may live in FCA, some in PNCC, some in JLC and some at The Ebby House – but all of you live and work at Juliette Fowler Communities
 - We have a single mission and a single vision, with shared values to love people, pursue excellence and make a difference
 - Additionally, our regulatory climate has been changing and as such we chose to proactively move toward a structure that sets us up for this new direction
 - We had an opportunity to make these changes this spring and as such
 - John Robinson is the licensed Administrator for PNCC Skilled Nursing and Rehabilitation. He is also assumed the role of Director of Healthcare Services and has oversight for assisted living, both at PNCC and FCA
 - Lori Rice, RN is our new Director of Clinical Services and will have RN oversight over PNCC and FCA assisted living
 - This links our healthcare services and will ensure that all our programs achieve the same quality and standards that the Fowler brand represents
 - This also gives us an opportunity to create a seamless transition as our residents move between programs
 - As such, two positions were impacted – the nurse manager roles at both PNCC and FCA assisted living. Both individuals were offered commiserate roles at Fowler
 - Cynthia Green accepted a position to remain at Fowler and has taken on the critical role of staffing, clinical training, and is accessible to our clinical teams for orders, pharmacy, etc
 - Maurice Simmons chose not to accept the position offered to him. Maurice was a long-time employee of Fowler and we will miss him. He instead has chosen to go back to his roots and move to Austin and reignite his passion for home health and jumpstart his music career.

- It is with a heavy heart that I share that FCA II resident Tom C. passed away yesterday. Tom was a retired Graphic Art Designer who still enjoyed drawing and painting in his spare time. He was the winner of the LeadingAge Texas art contest a few years ago and you can find this art piece hanging in the Means Activity Center. Tom loved living at Fowler and he would often say this was the best place on earth! He will be dearly missed.
- **RESIDENT BIRTHDAYS!**
 - 5/25 Ana (FCA)
 - 5/27 Barbara (FCA)
 - 5/27 Connie (FCA)
 - 5/29 Jayne (JLC)
 - 5/30 Pat (FCA)
 - 5/30 Leona (PNCC)
- **RESIDENT MOVE-IN ANNIVERSARIES:**
 - 6 Years- Lelia (FCA)
 - 7 Years- Susanne (JLC)
 - 10 Years – Raquel (FCA)
- **TEAMMATE TUESDAY!**
 - Happy 8-year anniversary to Twilikki Brice! T's anniversary is on May 29.
 - Happy 14-year anniversary to Lashun Williams! Her anniversary is also on May 29.
 - I want to send a shout out to Nadine Wilson for making a difference. Nadine consistently is willing to help whether it be me calling the nursing station looking for someone, asking a question about a recent event or more recently, helping out a short girl like myself in a time of need. I was hanging up posters by the time clock and Nadine made all the difference in my short girl struggles in helping me to hang the posters. Thank you Nadine!
 - Tom lifted up Donna Crawnover and Linda Luckey. These two teammates pursue excellence by their reliability. Both of these women have excellent attendance and consistently do great work.
 - Sanurette was our MOD last Saturday and said, "I would like to shout out to both, Venessa and Ken for being johnny-on-the-spot setting up the chapel for the performance of our guest this Saturday! Camera, lights, and action... they were ready for whatever all with a smile and willing hearts!"
 - San also shared, "a shout out to FCA A/L team for jumping right in, not missing a beat with resident's care and treatment during this transition! Go Team FCA!"
 - Ann McKinley sent out shout out to Venessa and Ken as well for their contributions to the concert on Saturday. They were here all day Saturday helping with setup for the band and tear down so that the chapel was ready for worship the next day. Ken also interacted with the band prior to their arrival to ensure we had all the right speakers and microphones. Ken's prior experience as a guitarist in a band came in handy!
 - Ann also sent a thank you to Laura and Daniel Porting. Ann said, "Laura coordinated the concert with our board member and with the band prior to that day. Daniel was onsite and had oversight of the Facebook Live recording."

- **Make it a great day on purpose!**

All COVID Updates are posted on our website – www.fowlercommunities.org/covid19/

COVID Hotline: Phone: 214-515-7184 • Spanish Speaking Line: 214-515-1385

Email: Covid19info@fowlercommunities.org

COVID-19 Mental Health Support Line 24 hours a day, 7 days a week toll-free at 833-986-1919