

Gentry Harper Chief Operating Officer

Gentry Harper always knew she wanted to work with seniors. As a child, she and her cousins spent much of their time singing, dancing, dressing up for holidays, and doing gymnastics shows for residents at a senior community where her aunt was employed. She loved her time with the residents and admired their wisdom and strength. Her heart filled with joy when she saw them living such fulfilled lives – just as it does today.



Gentry joined the team at Juliette Fowler Communities in 2012 as the Director of Reimbursement and then transitioned to COO in 2018, overseeing operations of the assisted living memory care and skilled nursing neighborhoods as well as the accounting team. She works closely with the facilities director and executive chef to ensure residents are receiving exemplary services. Prior to joining the Fowler team,

"JFC is a community of love, faith, and hope. We live our values of loving people, pursuing excellence, and making a difference. I love the residents and my teammates. I know about their lives, families, struggles, and joys. We are a family. she worked as director of reimbursement at PC&S (Presbyterian Communities and Services) for 7 ½ years and at Forest Lane Healthcare Center as business office manager and director of business development for 4 ½ years. Graduating from high school in just 2 ½ years, Gentry received her Associates of Applied Science with Medical Support from North East Community College before her 18th birthday. She enjoys serving on the LeadingCare Network Texas Board, affiliated with Leading Age Texas.

Gentry's grandmother struggled with dementia, which proved to be a catalyst for her ongoing passion to ensure residents have meaningful lives and experiences. At JFC, she serves as the master trainer for Hearthstone's I'm Still Here® program. As the only certified I'm Still Here® Center for Excellence in Dementia Care in Dallas and one of only

three in Texas, Fowler's program employs evidence-based techniques to adapt experiences to an individual's cognitive abilities and strengths. Gentry trains her teammates and volunteers and works with residents and their families on all aspects of the program.

When not working at Fowler, Gentry enjoys time with her family, her husband Kenley and their four daughters, whether at their home in Rockwall or at the softball park, dance studio, or cheer competitions. She also enjoys crafts, decorating, scrapbooking, and painting furniture.

Her daughter Haley has found the same joy in spending time with residents at Juliette Fowler Communities that Gentry found throughout her childhood. Haley joined Gentry at JFC every day for two summers and every school break. She has loved the residents and teammates and spent her time going from building to building visiting, playing games, and

"It's hard to put into words, but there is something incredibly special about Juliette Fowler Communities. It is a feeling when you are here. I wake up happy to come to work every day."

even learning how to make fig preserves. She has volunteered at all events and made sure the residents had what they needed and were entertained. Gentry enjoys hearing the residents talk of how much they enjoyed her daughter and is proud that she is making a difference in their lives.

Gentry's favorite quote is by Helen Keller.

"Character cannot be developed in ease and quiet. Only through experience of trial and suffering can the soul be strengthened, ambition inspired, and success achieved."